

Mobile Printer SM-S230I SERIES

Hardware Manual



star 

EU Declaration of Conformity

Konformitätserklärung
Déclaration de conformité
Declaración de conformidad
Dichiarazione di conformità
Verklaring van conformiteit
Izjava o skladnosti
Izjava o skladnosti
Prohlášení o shodě
Uyumluluk Beyanı
Megfelelőségi nyilatkozat
Overensstemmelseserklæring
Försäkran om överensstämmelse
Vaatumuksenmukaisuusvakuutus
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Deklaracja zgodności
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This statement will be applied only for the printers marketed in Europe.

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FCC/IC Statement

https://www.starmicronics.com/Support/Manualfolder/FCC_IC_Statement_Type6.pdf

WARNING RF EXPOSURE

A distance of at least 20 cm {7.87"} must be maintained at all times between the antenna of this product and people in the vicinity. May exert electromagnetic interference on, and cause malfunction of, cardiac pacemakers.

Trademark acknowledgments

SM-S230I : Star Micronics Co., Ltd.

Notice

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Caution Symbol



Caution for burns: The print head may be hot.
Do not touch the print head. There is a risk of burns.



Caution for static electricity: Do not touch the print head as it may be damaged by static electricity accumulated in the human body.

Safety Precautions

Please be sure to read

To use this product in safety, please follow the precautions given below.

WARNING

- ✓ If you notice smoke, a strange smell, or a strange sound, turn off the power immediately, and remove the battery pack and battery charger. Then contact a Star Micronics dealer.
- ✓ If any foreign material (metal scraps, water, or other fluid) enters the printer, immediately turn off the printer and remove the battery charger and/or battery pack. Then, contact your dealer for advice. Continued use of the printer could result in a fire.
- ✓ Never attempt to repair the printer yourself. Also do not disassemble or modify the product.
Doing so could lead to injury, fire, or electric shock.
- ✓ Do not touch the tear bar.
 - There is a tear bar inside the paper outlet slot. Not only should you not put your hand in the paper outlet slot while printing is in progress, never put your hand into the outlet even when printing is not in progress.
 - The printer cover can be opened when replacing the paper. However, since the tear bar is on the inside of the printer cover, be careful not to place your face or hands too close to the tear bar.
- ✓ During and immediately after printing, the area around the thermal head is very hot.
Do not touch it, as you could be burned.
- ✓ If any battery pack fluid gets on your skin or clothing, immediately wash the affected area with fresh water. Otherwise, skin damage may result.
- ✓ The battery pack may be hot immediately after the product has been used.

■ Using the Printer

- ✓ Do not use any battery charger other than the provided charger.
If a battery charger other than the specified charger is used, there is the risk of electric shock or fire.
- ✓ Do not wire the cables in a way other than designated.
Doing so could result in a fire. It may also damage other connected devices.
- ✓ Some semiconductors can be damaged by static electricity.
Be sure to turn off the printer when inserting or removing the battery pack.
- ✓ Do not drop the printer or hit it against a hard object.
- ✓ Do not open the printer cover while the printer is printing.
- ✓ Before you open the printer cover, make sure that printing data is not being sent to the printer.
- ✓ Do not unplug or plug in a communication cable while the printer is printing or during communication.
- ✓ Do not touch a communication connector while the printer is printing.
- ✓ Turn off the printer when you are not using it.
- ✓ When the printer is used in a low temperature environment or when a PIN pad or other device that needs electricity is connected to the printer, the battery's performance will be diminished, and the amount of time that you can use the printer for may be reduced.
- ✓ Do not pull out paper while the printer cover is closed.
- ✓ The heating element and the driver IC of the thermal head are easily damaged. Do not touch them with metal objects, sandpaper, etc.
- ✓ Printing quality may suffer if the thermal head heating element becomes soiled by being touched with your hands. Do not touch the thermal head heating element.
- ✓ There is a risk of damage to the driver IC of the thermal head from static electricity.
Never directly touch the IC.
- ✓ Do not operate the printer if there is moisture on the front surface of the head from condensation, etc.

■ Thermal Paper Handling

- ✓ Only use thermal paper with the designated specifications.
The printing quality and working life of the thermal head cannot be guaranteed if any paper other than that recommended is used. In particular, paper containing [Na⁺, K⁺, Cl⁻] may drastically reduce the working life of the thermal head. Please exercise caution.
- ✓ Store the thermal paper in a cool, dry, dark location.
- ✓ Do not rub the thermal paper with a hard object.
- ✓ Do not leave the thermal paper in contact with plastic film, an eraser, or adhesive tape for a long period of time.
- ✓ Do not stack the thermal paper on fresh diazo copies or wet-type copies.
- ✓ Do not use chemical glue on the thermal paper.
- ✓ Do not use thermal paper that has been stored for a long period of time.

■ Operating Environment for the Printer

Before actually unpacking the printer, you should take a few minutes to think about where you plan to use it. Remember the following points when doing this.

- ✓ Do not use the printer in an environment in which it will be subject to strong shaking while it is printing.
- ✓ Be careful to ensure that the printer is not exposed to direct sunlight.
The appropriate environment for using the printer is described below.
Temperature: 0°C to 45°C
Humidity: 30 % RH to 80 % RH (no condensation)
- ✓ Do not place the printer near a copying machine or other device that produces a strong electromagnetic field.
- ✓ Keep the printer sufficiently removed from heaters and other sources of heat.
- ✓ Use the printer in a clean, low-humidity environment that is free from dust.
- ✓ Avoid using the printer in high-humidity rooms.
- ✓ We recommend that you unplug the printer from the power outlet whenever you do not plan to use it for long periods. Because of this, you should locate the printer so that the power outlet it is plugged into is nearby and easy to access.

■ Printer Maintenance

Please perform the following maintenance every 6 months.

- ✓ Thermal head
Dip a cotton swab in an alcohol solvent (ethanol, methanol, or isopropyl alcohol), and clean the heating area of the head.
- ✓ Platen
While turning the platen, use a soft, dry cloth to lightly rub the entire surface of the platen and remove any foreign objects.
- ✓ Paper storage unit and the surrounding area
Remove any dirt, dust, pieces of paper, etc., from the paper storage unit.
- ✓ Card reader
Regularly blow air onto the card reader to remove any dust from the card slot.

■ Using a Magnetic Card

- ✓ Do not bring magnets near the card, and do not store the card near a device that produces a magnetic field (such as a mobile phone, speaker, or TV).
If you do so, the data on the card may be deleted.
- ✓ Do not leave the card in a high-temperature environment (such as the dashboard of a car).
If you do so, the card may bend.
- ✓ Do not touch the card with dirty or wet hands. Also, do not attach adhesive tape or glue to the card.
Failing to follow the above precautions could cause the card to stop working properly.

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This manual supports the following firmware version.

Firmware Version:	Ver. 1.6
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Refer to the appropriate hardware manual which supports the firmware version of your printer.
The firmware version can be confirmed by the self-test. (Refer to "3.2 Self Test ")

1. Product Overview

This printer is perfect for mobile banking systems, retail, POS (point of sale) terminals and other forms of mobile computing.

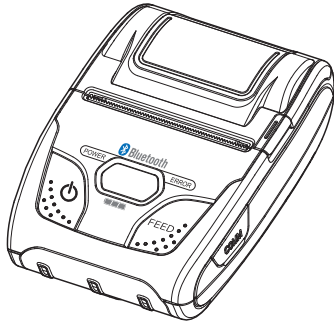
► The characteristics of this printer are listed below:

- Pocket size (79.5 mm × 114.3 mm × 43.5 mm: standard model)
- Extremely light and mobile (201 g)
- Up to 18 hours of battery-powered operation
(*Printing at 5 minutes intervals / Sleep setting after 1 minute)
- Very silent printing thru direct thermal printing met
- High speed (80 mm/sec, max.)
- Standard-equipped dual interface (USB 2.0 & Bluetooth Ver.3.0)
- Support for secure Bluetooth communications
Support for Bluetooth Security Mode (PINs of up to 16 digits in length)
- Three color LED indicators easy to understand
The power ON/OFF state, battery charge level, communication status, and the type of any error can be confirmed.
- Support text and graphic printing
- Drop-in design that makes it easy to load paper
- A printer cover that can be opened with the touch of a button
- Support magnetic card readers (only for model with card reader)
- Bit images (logos) registered in the printer can be printed
(*A special tool is required to register logos)
- **Apple Certified to print directly from iOS devices over Bluetooth**
- **Easy set-up to switch from printing directly from iOS to Android devices**

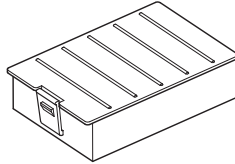
1.1 Printer & Accessory

The printer is packaged with the following accessories.

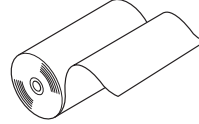
If any of these accessories is broken or missing, please contact the dealer that you bought the product.



Printer



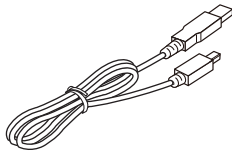
Battery Pack



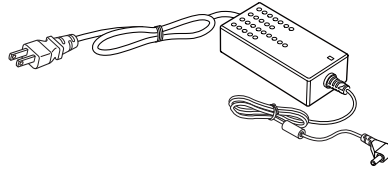
Printer Paper Sample



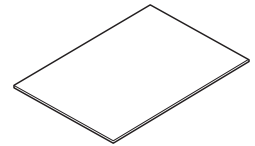
Belt Clip, Screw



USB Cable (MINI B Type)

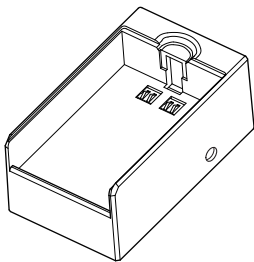


Battery Charger

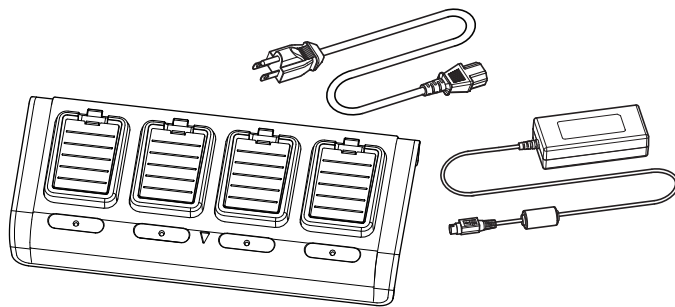


Safety Instruction Sheet

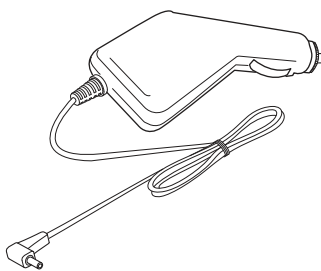
► The optional items for this printer are listed below.



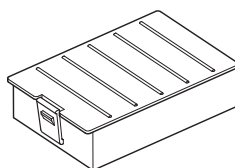
Battery Holder for External Charging



4 Unit Battery Charger
(Special AC Adapter + 4 Unit Holder)

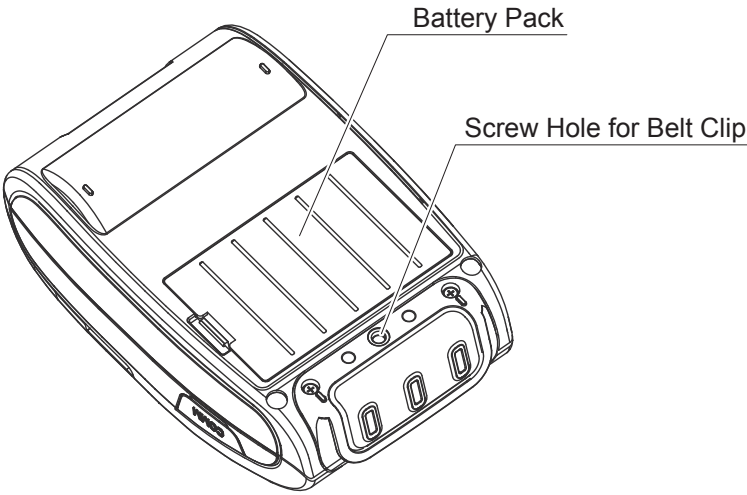
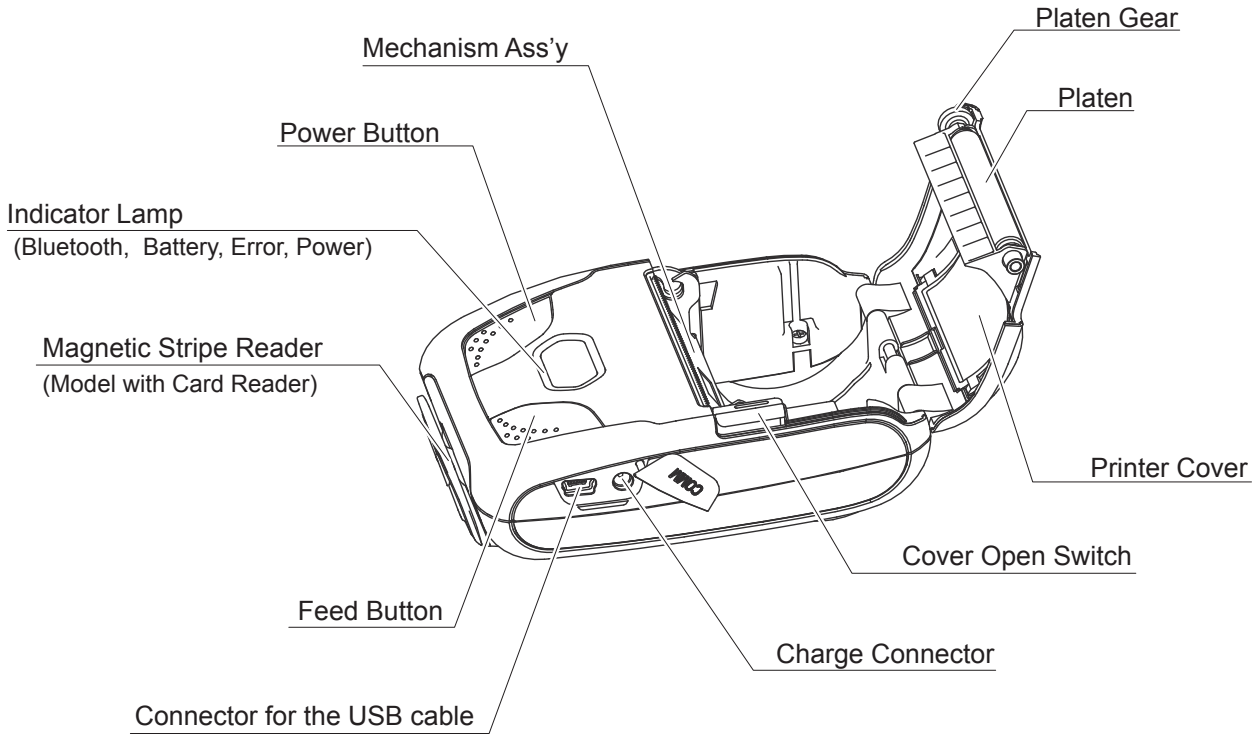


Car Charger



Battery Pack

1.2 External Appearance and Part Names

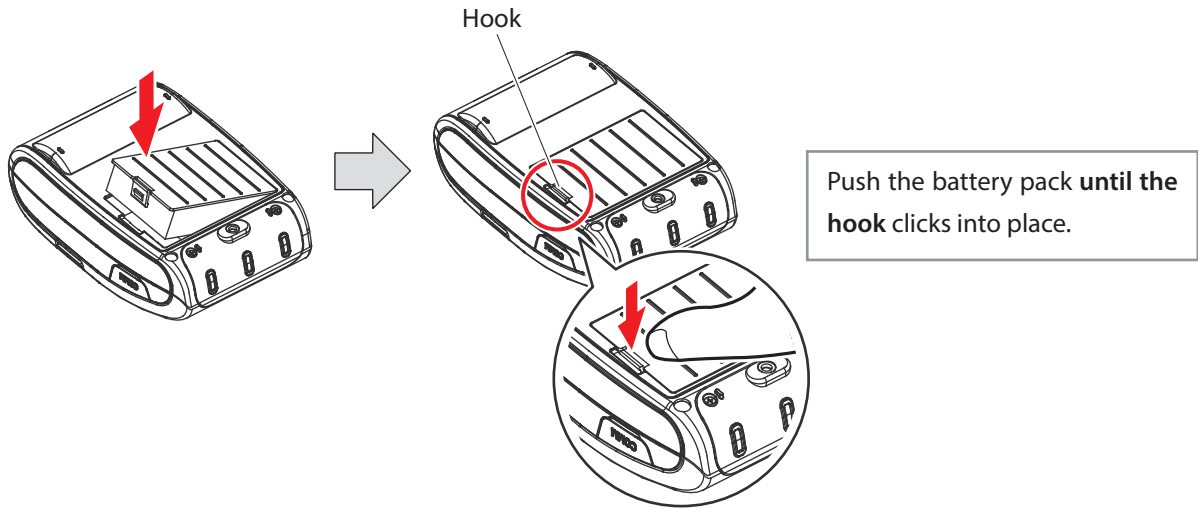


2. Setup

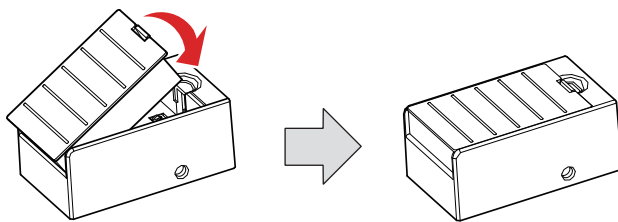
2.1 Battery Pack

2.1.1 Inserting into the Printer or the Battery Holder

1. Make sure that the printer has been turned off before you insert or remove the battery pack.
2. Insert the battery pack into the back of the printer as in the figure shown below, following the direction of the arrow.



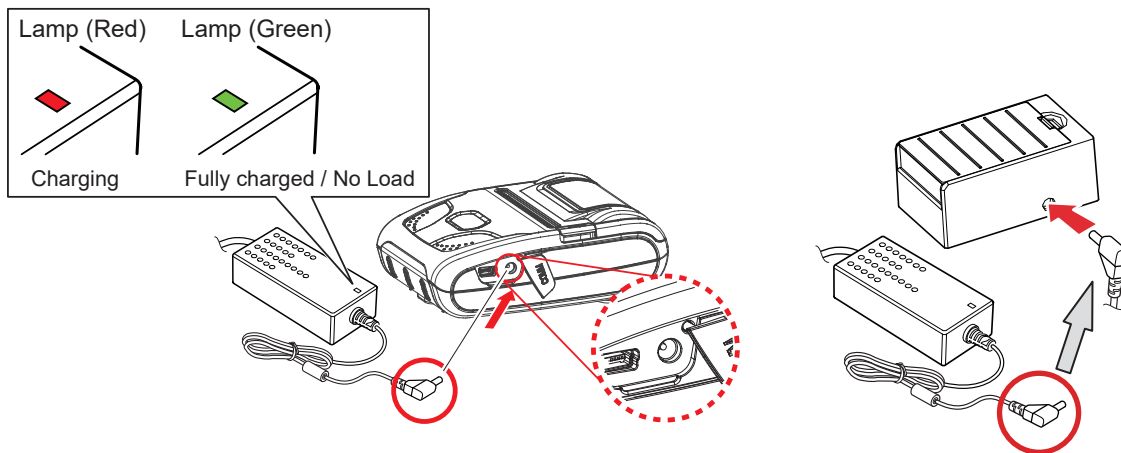
3. To remove the battery back, pull back the hook, and use the opposite procedure from the one you used to insert the battery pack.
4. The battery pack install into the battery holder. Insert the battery pack in the direction of the arrow.



2.1.2 Charging the Battery

Insert the battery pack into the printer or the battery holder to charge it.

Insert the designated battery charger into the inlet of the printer or battery holder.



⚠ CAUTION

When the battery charger is connected to the printer without the battery pack, the printer turns on but cannot print.

⚠ Notes about the Battery Pack

■ General Battery Characteristics

- The battery is a consumable and its performance over time will gradually decrease.
- While not in use, the battery will slowly discharge itself.
Prepare a battery pack that has been charged relatively recently (1 to 2 days earlier).
- To ensure that the battery lasts for a long time, we recommend that you turn off the printer whenever possible.
- When used at low temperatures, battery performance will temporarily decline. Be sure to have a fully-charged spare battery standing by if the printer will operate in a cold environment.

■ Charging the Battery Pack

- The battery pack can be charged at ambient temperatures between 0 and 40°C.
- The time required to charge the battery pack varies depending on the voltage and the ambient temperature. Normally, it takes 4 to 5 hours to charge the battery pack.
- Turn off the printer power while the printer is charging.
- Printing while the printer is charging will shorten the battery lifetime.
- Do not remove the battery pack while it is being charged.
- Fully charge the battery prior to using the printer. Otherwise, the performance of the battery may be affected.
- There is no need to completely discharge or use up a rechargeable lithium ion battery before recharging it.
- It is normal for the battery pack to be hot after it has finished charging or been used.
- Do not frequently repeat charging when there is still sufficient remaining battery charge.

■ Battery Pack Life

- The battery can be charged approximately 500 times in the normal temperature range without losing performance.

If an extreme decline in the running time of the battery is noticed, the battery is reaching the end of its usable life. It is recommended to replace the old battery with a new one.

■ Notes about Using the Battery Pack

- Only use a designated battery pack. There is a risk of explosion or fire.
- Only use the designated battery charging method. There is a risk of explosion or fire. (You cannot use a battery charger other than the designated battery charger.)
- Do not throw the battery pack into a fire, place it near a flame or heating device, or use, charge or leave it in a hot environment (under direct sunlight, in a car, etc.). There is a risk of heat generation, smoke emission, explosion, fire, or battery acid leakage.
- Do not use a battery pack that has been dropped or subjected to a shock in some other way. There is a risk of heat generation, smoke emission, explosion, fire, or battery acid leakage.
- Do not disassemble or modify the battery pack. Doing so could lead to injury, fire, or electric shock.
- Do not short the terminals of the battery pack or get it wet. Do not put the battery pack in a bag with a metal object such as a key. There is a risk of heat generation, smoke emission, explosion, fire, or battery acid leakage.
- If the battery acid gets into contact with the eyes, wash eyes immediately with water and consult a doctor. Leaving your eyes untreated could result in blindness.
- If there is an abnormality such as heat generation, smoke emission, explosion, fire, or battery acid leakage while the battery pack is being used or stored, remove the battery pack from the printer immediately. Consult your dealer.

■ Notes about Storing the Battery Pack

- The characteristics of the battery pack may degrade if you store it in a charged state for a long period of time. If you do not intend to use the battery pack for a while, charge it to approximately 50 %, and then remove it from the printer.
- If you do not intend to use the battery pack for a long time, be sure to remove it from the printer, and do not leave it connected to a battery pack holder for external charging.
- Keep the battery pack out of the reach of children. In addition, be careful that children do not remove the battery pack.
- Store the battery pack in a cool place.
 - * Avoid storing the battery in locations with high or extremely low temperatures.

⚠ Make sure to follow the instructions below to prevent the battery from permanent damage.

- If you do not intend to use the battery pack for a long period of time, charge it to approximately 50 %, and then remove it from the printer.
- During storage, charge the battery pack to approximately 50 % every 3 months.
- When the remaining battery level is low, charge the battery as soon as possible.
- If the printer turns off due to insufficient battery remaining, make sure to recharge the battery within 15 days.

■ Battery Disposal and Recycling

A lithium-ion battery is used to power this device. Since the disposal process of batteries varies from country to country, refer to the appropriate measures mandating the disposal method of the country in which this device is used.

< For U.S.A. and Canada >

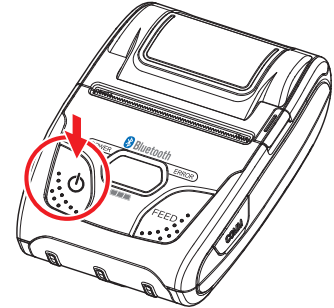


Lithium-Ion batteries are recyclable. You can help preserve our environment by returning your used rechargeable batteries to the collection and recycling location nearest you. For more information regarding recycling of rechargeable batteries, call toll free 1-800-822-8837, or visit <http://www.rbr.org/>

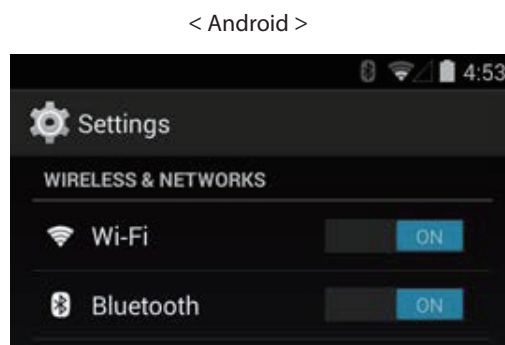
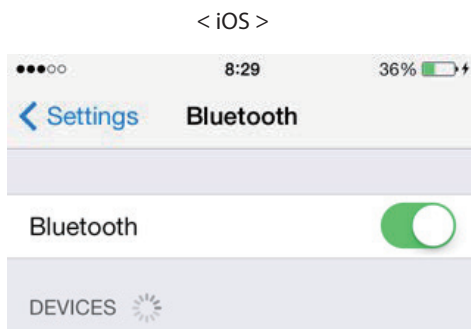
2.2 Bluetooth

2.2.1 Pairing

1. Press and hold POWER button for approx. 5 seconds, and printer is turned on. Then, it is ready to pair with another Bluetooth device.



2. On the host device, tap [Settings]. Set [Bluetooth] to ON.




Select "Star Micronics".

3. If necessary, enter the following information into the terminal that you are using.
PIN: 1234 (default)
Device name: Star Micronics (default)

CAUTION

- 1) ***For security purposes, we recommend that you change the PIN. The following utility is required to change the PIN. Please download and use the utility soft from the following URL.***
iOS <https://www.star-m.jp/prjump/000003.html>
Android <https://www.star-m.jp/prjump/000004.html>
Windows <https://www.star-m.jp/starprnt-portable-wsw.html>
Or, please contact the seller.
For instructions on how to use this utility, please refer to the Bluetooth Setting Utility Software Manual.
- 2) ***If the quantity of data which is printed at once is more than 1M byte on Bluetooth communication, it would cause the buffer to overflow and the data to get damaged.***
- 3) ***For instructions on how to connect with a host device, please refer to your host device user manual.***

 You can test the connectivity with a host device by using StarIO SDK Application which is available on Apple Store and Google play.

2.2.2 Auto Connection Function (only for iOS*1)

When the Bluetooth connection with your iOS device*2 is disconnected, it is required to establish a connection by tapping the printer you want to use on the Bluetooth setting screen. This Re Connection Specification is exactly based on the iOS specifications, and this specification is different from other OS such as Android.

The auto connection eliminates this configuration process and automatically sends a request for connection to the iOS terminal (Host) that the printer previously connected.

See the table below for details of Auto Connection setting.

	Auto Connection OFF	Auto Connection ON (Default)
How to re-connect	Turn the printer on and tap the printer name on the Bluetooth setting screen of the iOS device.	After powered on, the printer automatically connects to the Host that it previously connected.
How to change the Host	Turn the printer on and tap the printer name on the Bluetooth setting screen of the iOS device you want to use.	Turn the "Bluetooth" function off on the Bluetooth setting screen of the host that the printer is currently connected, and then tap the printer name on the Bluetooth setting screen of the iOS device you want to use.
Use case	A printer is shared with the multiple host devices.	A printer is always used with one host device only.

The ON/OFF switching of the auto connection can be performed by operating the printer panel or using the Star Bluetooth utility in "StarPRNT Intelligence".

For more details on the switching method, refer to "3.3 Memory Switch Setting" (page 24).

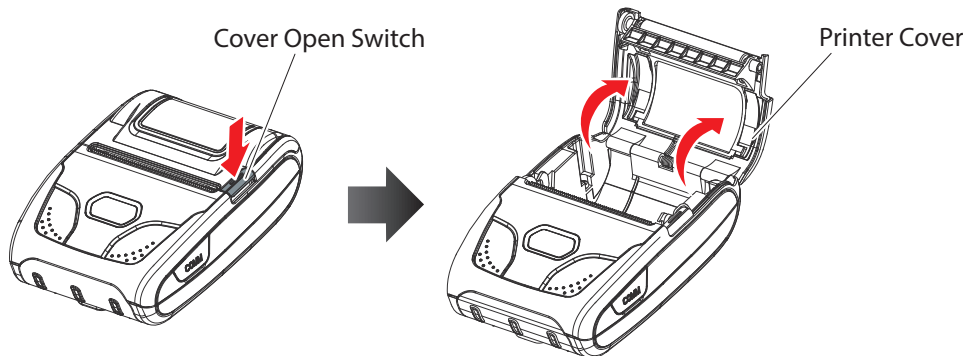
*1) This function is only valid when the printer is set to [Bluetooth(Auto)]. This function will be invalid regardless of the settings when the printer is set to [Bluetooth(Mac)].

*2) For example, iPhone, iPad and iPod

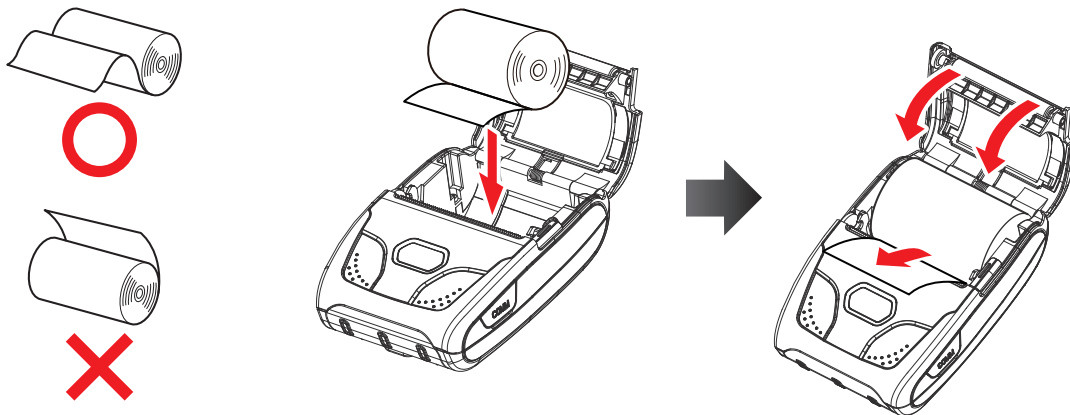
2.3 Loading Paper

Refer to "4. Paper" to select roll paper that conforms to the specifications.

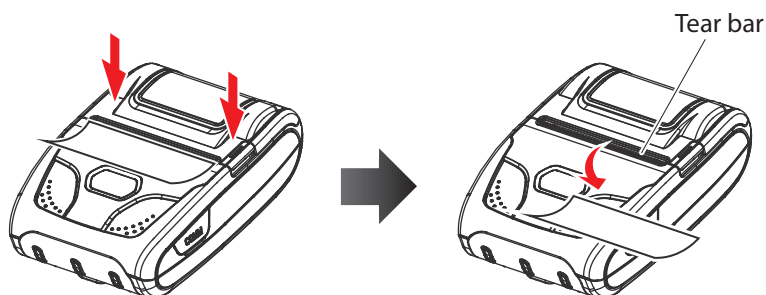
1. Put your finger on the switch for opening the cover, and then open and raise the printer cover.



2. Load the roll paper in the orientation shown in the figure below, and then pull the end of the roll straight toward you.



3. Press down on both sides of the printer cover to close it firmly.
When you close the printer cover, make sure that it is closed on both sides.
4. Use the tear bar to cut the extra paper.



⚠ CAUTION

When the paper is jammed, be sure to open the printer cover before removing the jammed paper. Do not under any circumstances try to pull out the jammed paper forcefully while the printer cover is closed. Doing so may damage parts of the printer.

 **WARNING**

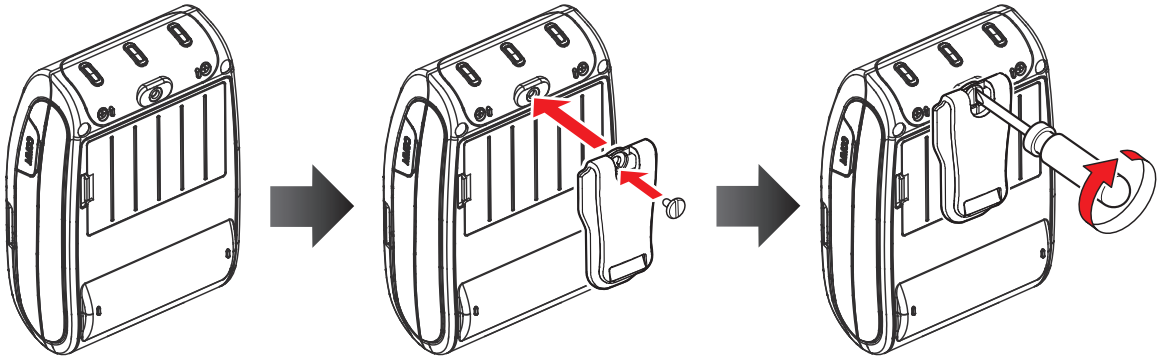
- 1) Do not touch the tear bar.
 - There is a tear bar inside the paper outlet slot. Not only should you not put your hand in the paper outlet slot while printing is in progress, never put your hand into the outlet even when printing is not in progress.
 - The paper cover can be opened when replacing the paper. However, since the tear bar is on the inside of the paper cover, be careful not to place your face or hands too close to the tear bar.
 - 2) During and immediately after printing, the area around the thermal head is very hot. Do not touch it, as you could be burned.
-

2.4 Belt Clip

2.4.1 Attaching to the Printer

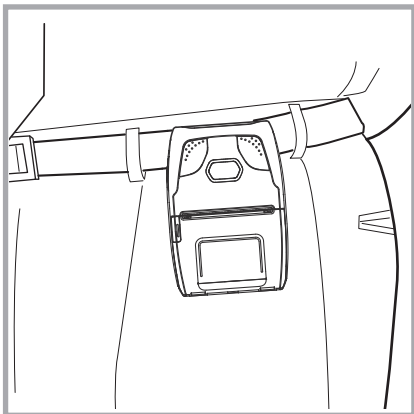
Follow the procedure below to attach the belt clip to the printer.

1. Make sure that you are attaching the belt clip in the right orientation, then screw the screw that comes with the belt clip into the designated screw hole to attach the belt clip to the printer.
2. Use the driver to firmly screw in the screw.

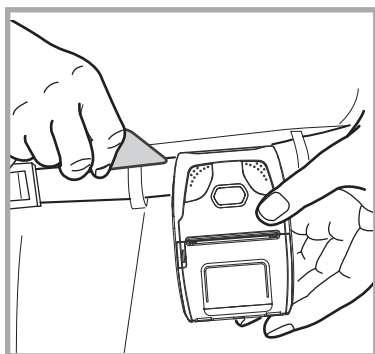


2.4.2 Using the Belt Clip

When the printer is attached to your belt, you can use it like the picture below.

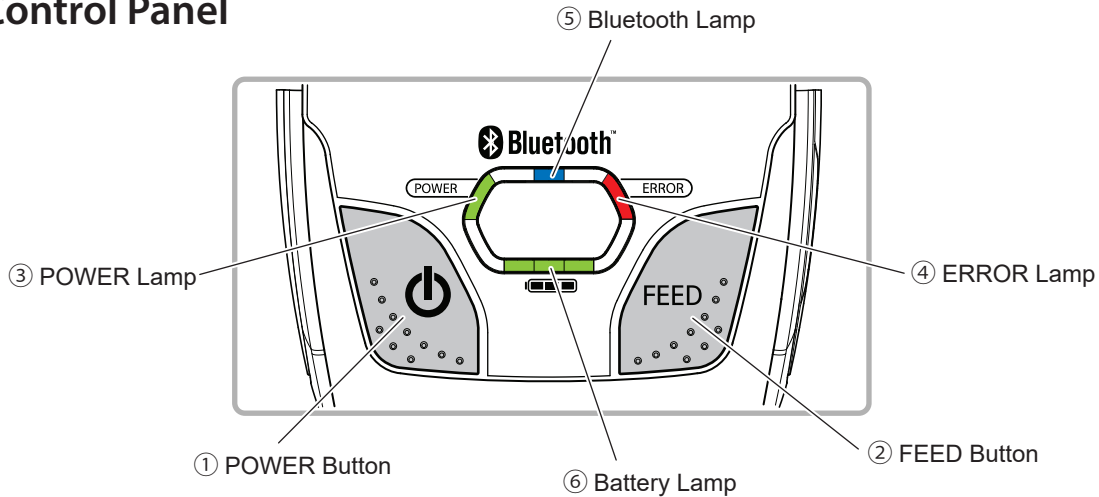


Hold the printer firmly with your hand when you swipe a magnetic stripe card or cut paper. If it is not held firmly, you may fail to read card data or cannot cut paper smoothly with the tear bar.



3. Printer Features

3.1 Control Panel



3.1.1 Button

- ① POWER Button :
Pressing and holding the POWER button for 5 seconds or more will turn the power on or off.
- ② FEED Button :
When the printer is on, pressing and holding the FEED button for 1 second or more feeds a paper.
- ◆ Pressing the ① POWER button and ② FEED button simultaneously enables you to change the printer mode setting.
The buttons are also used to change the mode and change over the setting contents.
(For more details on the mode setting, refer to "3.3. Memory Switch Setting".)

3.1.2 Panel Lamp

- ③ POWER (Green) :
Printer is ON and ready to receive data.
When the memory switch is set, it indicates the printer mode to be set by flashing by a predetermined number of cycles.
- ④ ERROR (Red) :
Indicates an error has occurred.
When the memory switch is set, it indicates the current setting contents by flashing by a predetermined number of cycles.
- ⑤ Bluetooth lamp (Blue):
iOS → Always turns on during Bluetooth pairing.
Android / Windows → Only turns on when communication occurs during Bluetooth pairing.

The lamp flashes while data receiving is in progress.

- ⑥ Battery lamp (Green): Indicates the battery charge level.

When the battery lamp dims, charge the battery.

* If the printer is operated with a low battery charge level, the paper feed operation is not performed correctly resulting in narrower line spaces.

■ ■ ■ . . . Indicates that the battery charge level is sufficient.

■ ■ ■ . . . Indicates that the battery charge level is decreasing.
Charge the battery.

■ ■ ■ . . . Indicates that the battery charge level is extremely low.
Immediately stop using the printer and charge the battery.

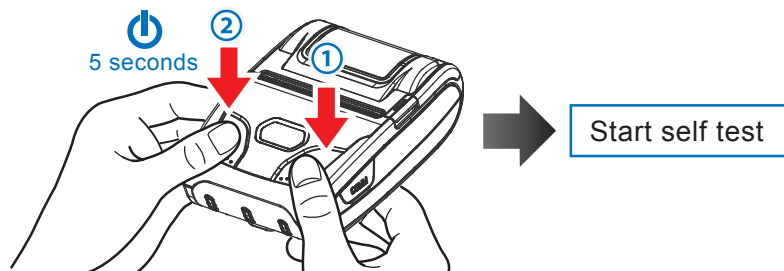
3.3 Memory Switch Setting (By the buttons on the printer.)

For details on the printer settings, refer to "[Setting Table] (Page 27)".

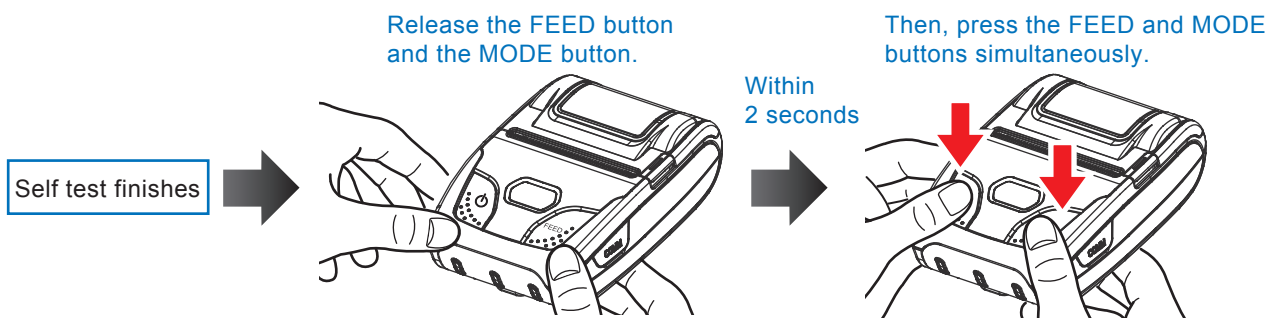
The setting change by memory switch is disabled before shipment.

Before changing the printer setting by the memory switch, enable the setting change by memory switch using the following steps.

1. Turn on the printer power by pressing and holding down the FEED button and the POWER button simultaneously for 5 seconds or more. The printer will perform self printing.



2. After the self test finishes, release the POWER button and the FEED button, and press the POWER and FEED buttons simultaneously within 2 seconds. Hold down both buttons for 2 seconds or more and release the buttons.

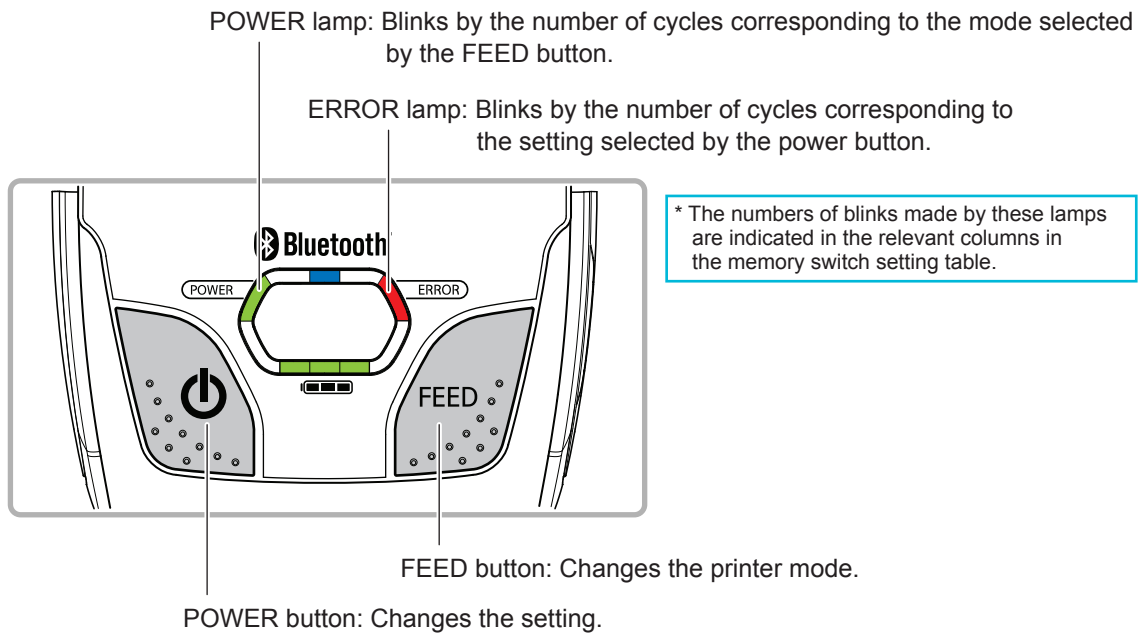


3. If the printer prints out "Memory SW setting = Enabled", the setting change by memory switch is enabled.

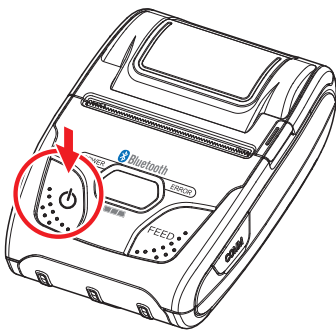


* When the above steps 1 to 3 are performed while the setting change by memory switch is enabled, the printer prints out "Memory SW setting = Disabled" and the setting change by memory switch is disabled.

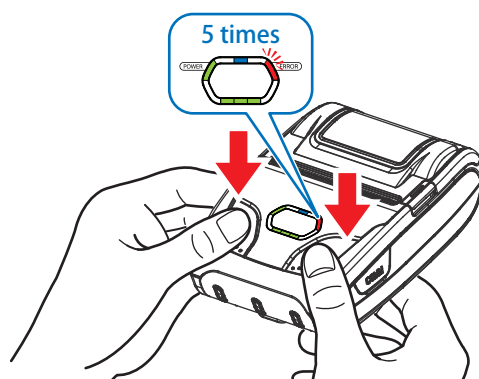
Follow the procedure below to change the printer settings.



1. Press and hold the POWER button for approx. 5 seconds, and **printer is turned on.**



2. To put the printer into Memory Switch Setting mode, press and hold both the POWER button and FEED button. After the **ERROR lamp** flashes five (5) times, you can configure the settings. Release the buttons after you surely confirm the lamp flashes five (5) times, to get a printer into the setting mode.



CAUTION

Before changing the memory switch settings, make sure that the communication with a host device is disconnected.

When the printer is under the Bluetooth communication with a host device, it cannot enter the Memory Switch Setting mode.

3. To switch the printer mode , press FEED button.

When the printer mode is switched over, the **POWER lamp** flashes. The number of flashes indicates which mode allows setting change currently.

4. If the current printer mode does not need to be changed, press FEED button again and switch the printer mode. To change the setting, press POWER button.

When the setting is changed, the **ERROR lamp** flashes. The number of flashes indicates which setting is enabled currently.

<A typical operation flow for the steps 3 and 4 above is described below.>

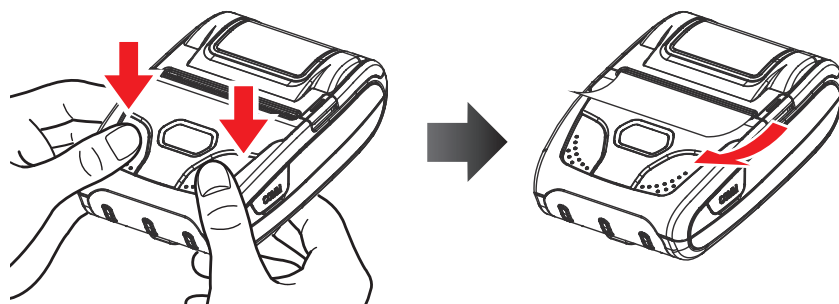
When you want to change the settings of the printer mode as shown below,

<Before> USB / MEDIUM / LOW / NO USE / LOW / NO USE / ON

<After> Bluetooth(Mac) / MEDIUM / HIGH / NO USE / LOW / NO USE / OFF

- ① The setting change is enabled as the result of the steps 1 and 2, the **POWER lamp** flashes once and the **ERROR lamp** flashes once. The number of flash(s) made by the **ERROR lamp** after the **POWER lamp** flashing indicates the current setting.
Press the POWER button once. The **ERROR lamp** flashes twice and the communication mode is changed to Bluetooth(Mac).
- ② Press the FEED button once. The **POWER lamp** flashes twice and the print density setting can be changed.
- ③ If you do not change the print density, press the FEED button once more. The **POWER lamp** flashes three times and the print speed setting can be changed.
Press the POWER button once. The **ERROR lamp** flashes once and the print speed is changed to HIGH.
- ④ Press the FEED button once. The **POWER lamp** flashes four times and the BM sensor setting can be changed.
- ⑤ If you do not change the BM sensor setting, press the FEED button once more. The **POWER lamp** flashes five times and the BM sensor sensitivity setting can be changed.
- ⑥ If you do not change the BM sensor sensitivity setting, press the FEED button once more. The **POWER lamp** flashes six times and the automatic power down mode setting can be changed.
- ⑦ If you do not change the automatic power down mode setting, press the FEED button once more. The **POWER lamp** flashes seven times and the Auto Connection function setting can be changed.
Press the POWER button once. The **ERROR lamp** flashes twice and the Auto Connection function is changed to OFF.

5. After you have configured all of the settings, press and release POWER button and FEED button at the same time. The new settings will be printed.



If the settings were not configured correctly, follow the above procedure to configure the settings again.

[Setting Table]

Note : To change the memory switch setting of the table below, use the buttons on the printer or the StarPRNT Intelligence application that can be downloaded from our web site.

POWER lamp (Number of flashes)	Printer Mode (Switch over by FEED button)	ERROR lamp (Number of flashes)	Setting (Set by POWER button)
1	Communication Port *1)	1	USB
		2	Bluetooth(Mac)
		3	Bluetooth(Auto)*
2	Print Density	1	LOW
		2	MEDIUM *
		3	HIGH
3	Print Speed	1	LOW (50 mm/s)
		2	HIGH (80 mm/s) *
4	BM Sensor	1	NO USE *
		2	USE
5	BM Sensor Sensitivity	1	LOW(204) *
		2	MEDIUM1(409)
		3	MEDIUM2(613)
		4	HIGH(818)
6	Auto Power Down	1	NO USE*
		2	1 min Sleep *2)
		3	2 min Sleep *2)
		4	3 min Sleep *2)
		5	4 min Sleep *2)
		6	5 min Sleep *2)
		7	1 min Off
		8	2 min Off
		9	3 min Off
		10	4 min Off
		11	5 min Off
7	Auto Connection Function	1	ON *
		2	OFF

* : default

Refer to the next page for *1 and *2.

*1) Communication mode

It is possible to switch the communication mode setting between Bluetooth and USB.
Please see below for details to select the proper communication mode for your application.

USB: [USB] is printed when a self test is executed. In the USB mode, USB communication can be performed using the attached USB communication cable.
When you connect the serial cable, the printer is automatically switched to USB communication from Bluetooth communication.

Bluetooth(Mac): [Bluetooth(Mac)] is printed when a self test is executed.
If you use MAC, Android and Windows device, please set communication mode to [Bluetooth(Mac)].

Bluetooth(Auto): [Bluetooth(Auto)] is printed when a self test is executed.
If you use iOS device, please set communication mode to [Bluetooth(Auto)].

*2) Auto sleep function at communication mode [Bluetooth(Auto)] and USB mode

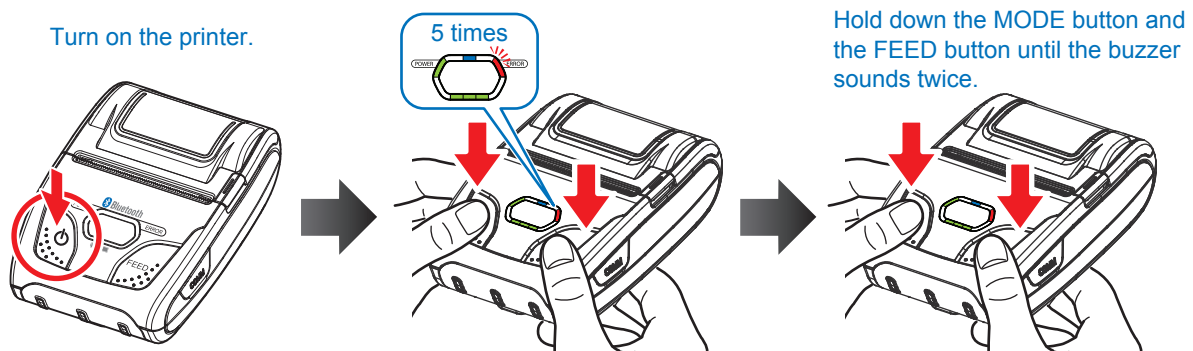
At communication mode [Bluetooth(Auto)] or USB mode, set the Auto sleep mode to "NO USE" or Auto OFF mode.

When the printer recovers from sleep mode in communication mode [Bluetooth(Auto)] or USB mode, a Bluetooth connection with the printer cannot be established. Therefore, it is impossible to use the Auto sleep function when the Communication mode of the printer is set to communication mode [Bluetooth(Auto)] or USB mode.

◆ Simple method of switching over between Bluetooth (Auto) and Bluetooth(Mac) communication modes

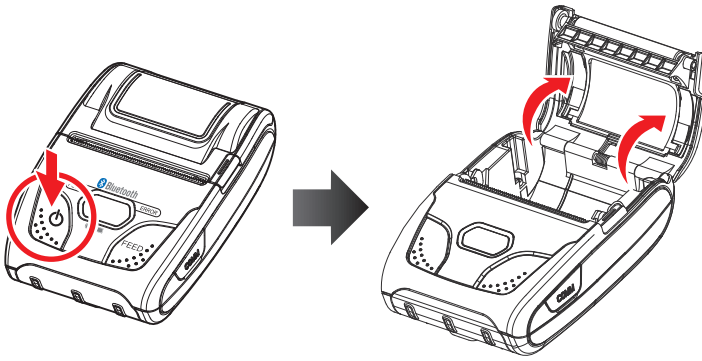
Press and hold the MODE button and the FEED button for at least five seconds until **ERROR lamp** flashes five times.

Continuously hold down the MODE button and the FEED button even until the buzzer sounds twice.
The Bluetooth communication mode switches.

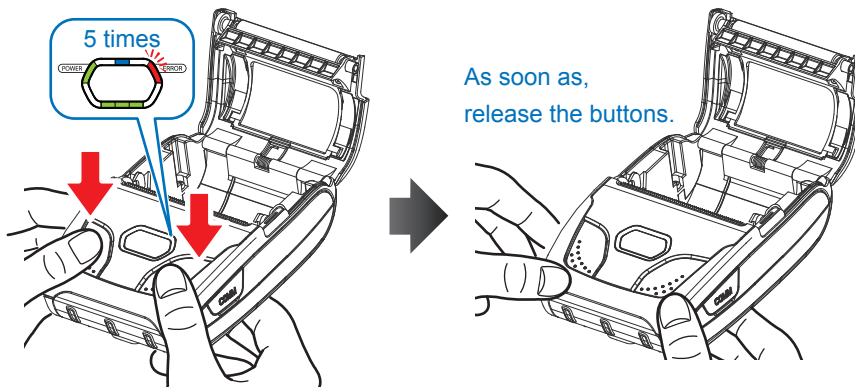


◆ Simple method of switching over between ESC/POS and StarPRNT emulation modes

1. Turn the printer power and open the printer cover.



2. Press and hold the POWER button and the FEED button simultaneously. As soon as the ERROR lamp flashes five times, release the buttons. The emulation switchover takes place automatically.

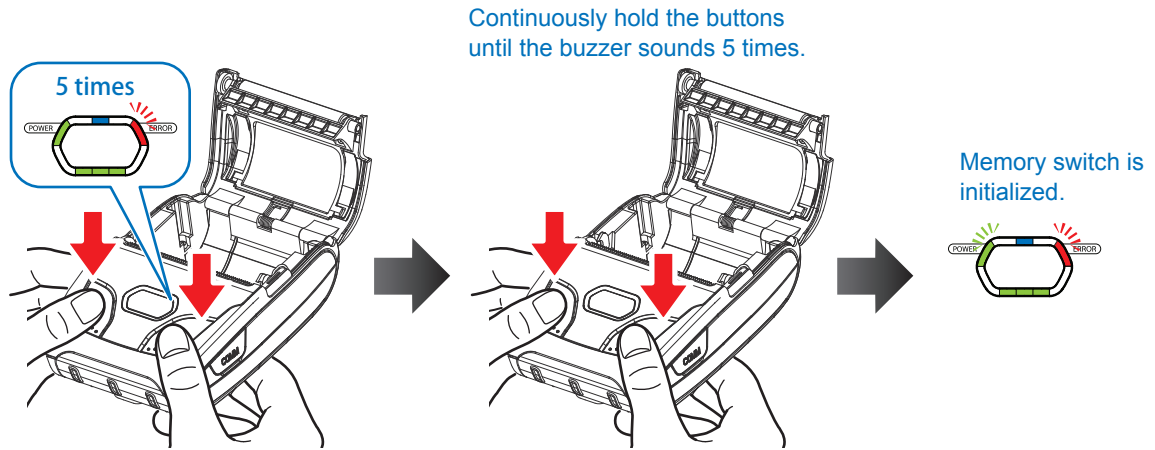


3. After setting a paper, close the printer cover. The set emulation mode is printed out.
ESC/POS mode: EMU = ESC/POS
Star Line mode: EMU = StarPRNT
If the emulation mode is not switched correctly, repeat the above steps 1 to 3.
At that time, in step 2, make sure not to release the buttons until the lamp completes the 5th flash.
4. Please reboot the printer after switching the emulation between StarPRNT and ESC/POS.
*It will be valid after rebooting the printer.

◆ Initialization of memory switch setting (factory setting)

To initialize the memory switch setting that has been changed, follow the steps below.

1. Turn the printer power and open the printer cover.
2. Press and hold the POWER button and the FEED button simultaneously and allow the ERROR lamp to flash five times. Continuously hold the buttons until the buzzer sounds five times. The POWER lamp and the ERROR lamp flash and the memory switch is initialized to the factory setting.



3. Set a paper and close the printer cover. The printer prints out "Memory SW was initialized."

3.4 HEX Dump Mode

All data sent from a host device is printed by hexadecimal codes.

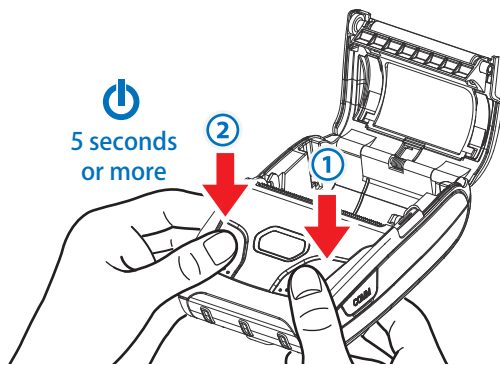
This mode can be used to check if a program to be sent to the printer is coded correctly.

CAUTION

HEX dump mode cannot be used while status is being acquired from the application.

Follow the steps below.

1. While the printer cover is open, turn on the printer power by pressing and holding the FEED button and the POWER button simultaneously for 5 seconds or more.



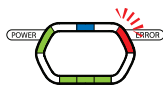
2. After the POWER lamp and ERROR lamp flash alternately, the buzzer sounds and only the ERROR lamp flashes continuously. Then, release the buttons and immediately press and hold the POWER button and the FEED button for 3 seconds or more, and release the buttons.

POWER lamp and ERROR lamp flash alternately.

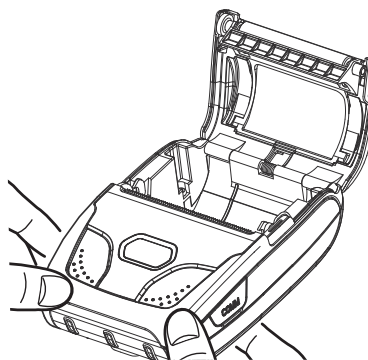


Buzzer sounds.

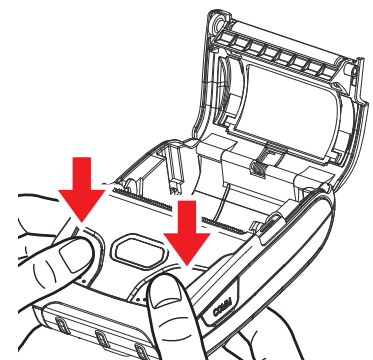
Only the ERROR lamp flashes continuously.



As soon as the ERROR lamp flashes, release the buttons.



Immediately press and hold the both buttons for 3 seconds or more.



3. Set a paper and close the printer cover. The printer prints out "*** Hex Dump Printing ***" and enters the HEX dump mode.
4. To exit the HEX dump mode, turn off the printer power.

3.5 Instruction for Auto Power Down(Sleep) Mode

The printer in the Power Down(Sleep) Mode will recover to the Print Ready Mode when receiving datas or button operations.

However, print data received while shifting from the Sleep Mode to the print Ready Mode (for approx. 1 sec.) is discarded and cannot be printed.

Therefore, if the printer is in the Sleep Mode, please be sure to recover it to the Print Ready Mode before sending print data.

◆ How to Recover to Print Ready Mode & How to Check

① Send the Status command (DLE EOT EOT) and try to resend it until the printer receives the returned status value (any value from 30H to 37H). (*1)

Or

② Press the FEED button or the MODE button and confirm that the Power lamp (Green) is turned on.

(*1:When the status value is not returned in the above ① method, it is possible that the printer is turned off by the Power OFF mode. In this case, turn the printer on manually.

◆ Auto Power Down at iOS mode [Bluetooth(Auto)] and USB mode

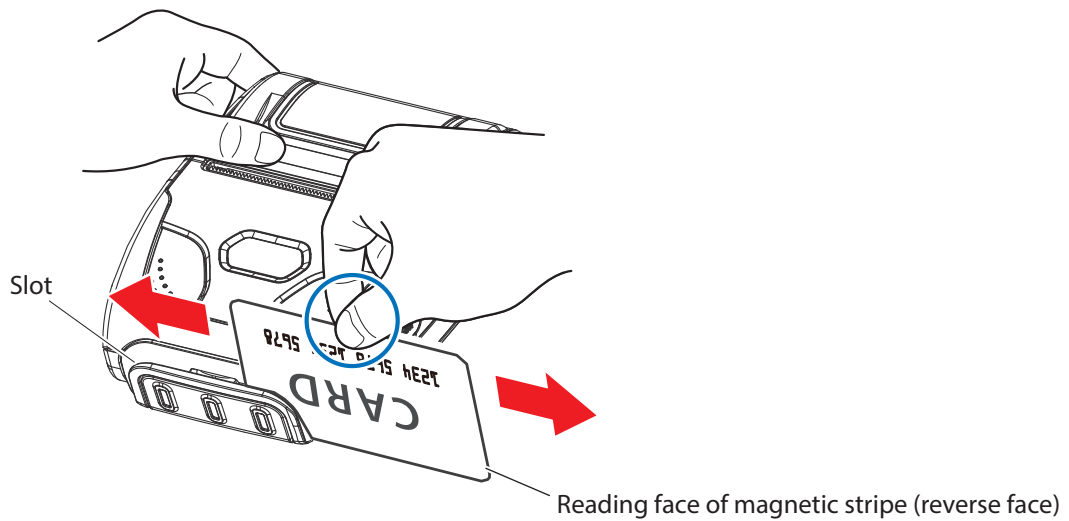
At communication mode [Bluetooth(Auto)] or USB mode, set the Auto sleep mode to "NO USE" or Auto OFF mode. (Auto sleep function cannot be used on iOS device.)

When the printer recovers from sleep mode in communication mode [Bluetooth(Auto)] or USB mode, a Bluetooth connection with the printer cannot be established. Therefore, it is impossible to use the Auto sleep function when the Communication mode of the printer is set to communication mode [Bluetooth(Auto)] or USB mode.

3.6 Card Reading (Only for Model with Card Reader)

Please keep the following points in mind when reading a card.

- Swipe the card with its magnetic stripe side towards the printer.
- Hold the card in the center as illustrated below and swipe it straight at a steady speed in the directions of arrows. You can swipe the card in either direction to read the data.
Be sure to hold the printer firmly with your hand while swiping.
If you hold the corner of the card, it is difficult to swipe it straight so that you may fail to read the card data. So hold the card in the center when you swipe the card.



- A buzzer will sound once when a card is successfully read.
When the printer fails to read the card, the buzzer will sound three times. Check the orientation of the card, and slide it through the reader slot again.

4. Paper

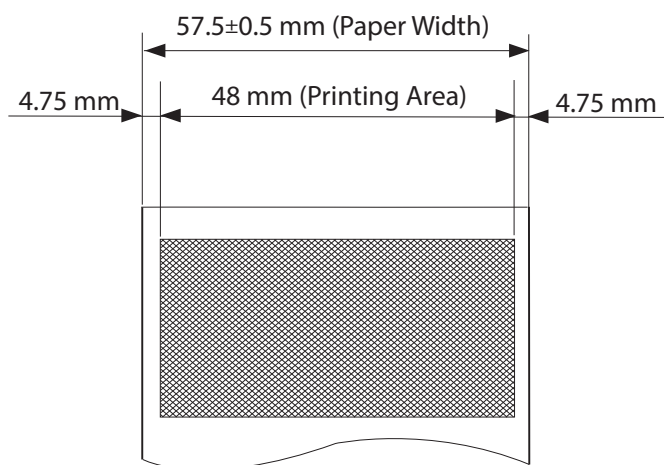
4.1 Paper Specifications

Type:	Thermal Paper
Paper width:	57.5±0.5 mm
Paper thickness:	58 to 75±5µm
Outer diameter:	Ø40 mm or less
Core shaft inner diameter:	Ø12mm or more
Core shaft outer diameter:	Ø18mm or more
Recording side:	Outside of roll

4.2 Recommended Paper

Manufacturer	Product Name	Paper thickness
Mitsubishi Paper Mills Limited	P220AG	65µm
Oji Paper Co., Ltd.	PD450	65µm
	PD160R	75µm
	PD160R-63	63µm
Appvion	Alpha 400-2.3	58µm

4.3 Printing Range



CAUTION

- 1) Do not use roll paper whose end is glued to its core, because the printer will be unable to properly detect the end of the paper. Also, we recommend that you use roll paper that has a roll end mark at its end.
- 2) Chemicals and oil may cause the roll paper to change color or cause the printed characters to become lighter.
- 3) The roll paper starts changing color at approximately 70°C.
Please be aware that the roll paper can be affected by heat, humidity, and direct sunlight.
- 4) The roll paper may change color if you scratch it with your fingernail, a hard piece of metal, etc.

5. General Specifications

Item	Specifications		
Printing Method	Direct line thermal printing		
Characters Per Line	Maximum 42 cpl		
Character Size	Alphanumeric characters: 9 × 24 dots, 12 × 24 dots, 9 × 17 dots Japanese characters: 24 × 24 dots		
Character Types	Alphanumeric characters, expanded graphic characters, JIS Level-1 Kanji Set, JIS Level-2 Kanji Set, and special characters		
Dot Density	203 dpi, 8 dots/mm		
Printing Width	48 mm (384 dots)		
Printing Speed	80 mm/sec (default), 50 mm/sec		
Interface	Bluetooth	Bluetooth Spec.	Bluetooth Ver. 3.0/Class 2 (10 m)
		Frequency Range	2.4 GHz ISM BAND
		Support Profile	SPP(Serial Port Profile)
	USB 2.0		
Roll Paper	Thermal roll paper (58.0 mm wide with a diameter ø40)		
Barcode	1D : EAN8, EAN13, UPC-A, UPC-E, ITF, Code39, Code93, Code128, CODABAR(NW-7) 2D : PDF417, QR Code, DATA Matrix		
Receive Buffer Size	1MB ^{*1)}		
Emulation	ESC/POS (default), StarPRNT		
MSR (Model with Card Reader)	Reads ISO 7810/7811/7812 1&2 & 3 track or JISII track.		
Sensor	Supports black mark sensors.		
Battery Pack	Rechargeable 7.4V DC 1150 mAh		
Battery Operating Time	Approximately 15 hour printing (12 receipts per hour) Approximately 18 hour printing (12 receipts per hour / Sleep setting after 1 minute)		
Battery Charger	Input: 100 to 250 V AC, 50 to 60 Hz Output: 8.4 VDC/0.8 A, Time required for full charge: 4 hours		
Environmental Requirements	During charging	Temperature : 0 °C to +45 °C	
	During operation ^{*2)}	Temperature : 0 °C to +45 °C Humidity : 30% to 80% (No condensation)	
	During storage	Temperature : -20 °C to +50 °C (1month) -20 °C to +40 °C (3month) -20 °C to +20 °C (1year) Humidity : 10% to 90% (No condensation)	
Print Head Life	Approximately 50 km		
Drop Resistance	1.5 m *Our test procedure, not guarantee.		

*1) If the quantity of data which is printed at once is more than 1M byte on Bluetooth communication, it would cause the buffer to overflow and the data to get damaged.

*2) Under 10°C, please change Printing speed into" 50mm/s" and Density mode into "High".

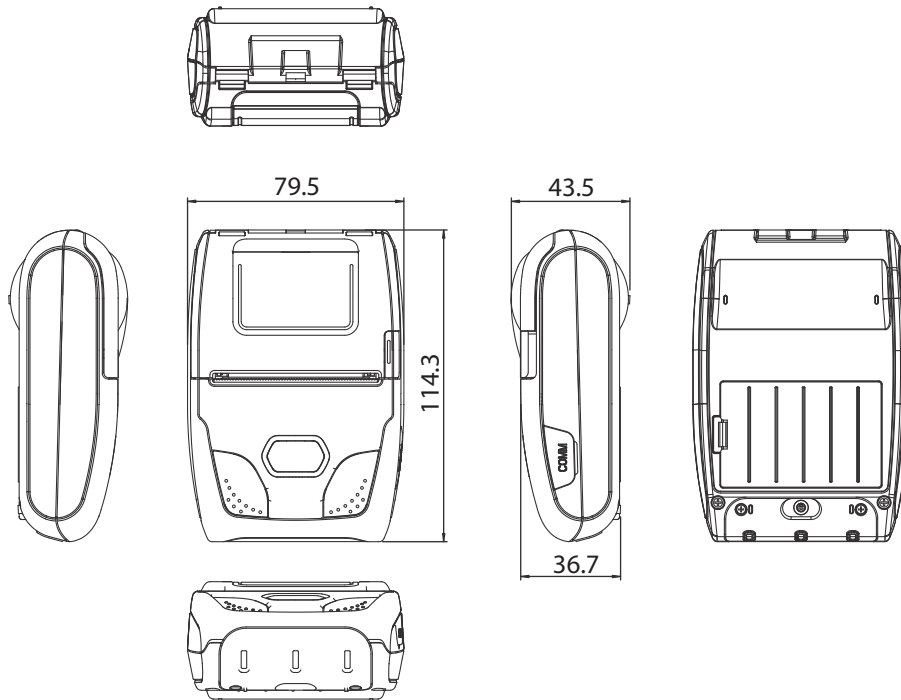
■ Dimensions

External Dimensions : 79.5 mm (W) ×114.3 mm (D) ×43.5 mm (H) <Standard Model>
79.5 mm (W) ×118.4 mm (D) ×43.5 mm (H) <Model with Card Reader>

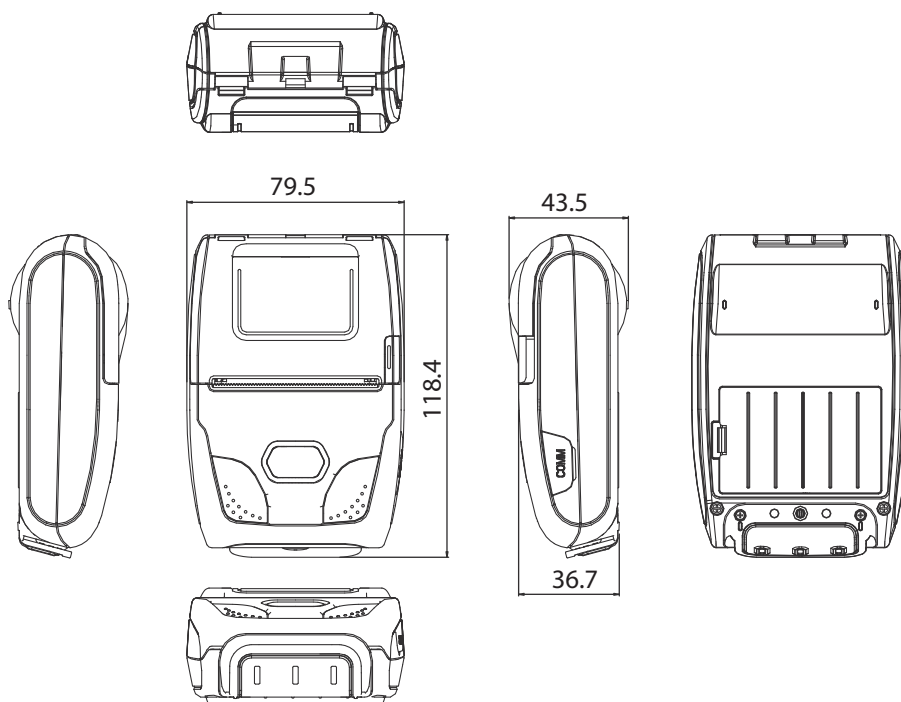
Weight * : 201 g (Including Battery Pack) <Standard Model>
217 g (Including Battery Pack) <Model with Card Reader>
*The weight of the paper roll is not included.

Body Color : Black

● Standard model (without magnetic stripe reader)



● Model with card reader (with magnetic stripe reader)





URL: <https://www.starmicronics.com/support/>